

What is WaterWorks?

WaterWorks is a voluntary contribution program initiated by Saint Paul Regional Water Services (SPRWS). It is jointly administered by SPRWS and the Community Action Partnership of Ramsey & Washington Counties.

Under the *WaterWorks* program, assistance will be limited to a maximum of \$300 per recipient annually, subject to fund availability.

To be eligible for assistance, families must:

- Be in financial crisis
- Qualify under Minnesota state median income guidelines from the US Department of Health and Human Services (HHS)
- Have a past due balance of more than \$150.

Your generous contribution to *WaterWorks* will assist low-income families with paying their water and sewer bills.

For more information about *WaterWorks*, contact SPRWS Customer Service at 651-266-6350.

Contribute to WaterWorks

Contributions to *WaterWorks* can be made either on an ongoing, regular basis or with a one-time gift. Fill out the following information.

Name

Account No.

Customer No.

Service Address

City, State, Zip Code

Phone number



Indicate Preference

Please Add to my Water Bill:

An ongoing contribution of:

\$5 \$10 \$15 \$20

other \$ _____

to my monthly/quarterly bill.

OR

A one-time contribution of:

\$10 \$15 \$25 \$50

other \$ _____

to my next water bill.

These contributions will appear on your water bill as a line-item, noted with the name *WaterWorks* contribution.

One-Time Check Contribution

I am submitting a check for \$ _____ as a one-time contribution.

Do not add the amount to my water bill.

Let Us Know

Return this form with your bill or mail it to: 1900 Rice St., Saint Paul, MN 55113.

You can also scan it and email it to us at: waterinquiries@ci.stpaul.mn.us

Or, you can fill out this form online at www.stpaul.gov/waterworks.

Water is Essential



How many times do you use tap water in a day? We use it for drinking, cooking, washing clothes, taking showers and baths, flushing toilets, and watering plants and gardens.

Most of us take our water for granted—we just turn on the tap, and the water flows. When low-income families are unable to pay for their water service, their outstanding balance continues to grow. The *WaterWorks* program can help reduce the outstanding balances of low income families.

You can help.

By contributing to *WaterWorks*, you can assist people in need.

Saint Paul Regional Water Services

SPRWS serves approximately 450,000 residents of Saint Paul and several surrounding communities.

The utility is governed by the Board of Water Commissioners and is entirely self-supporting.

Operating revenues are obtained solely through the sale of water and payment for services provided to other entities; no taxes are used to support the water utility.

Community Action Partnership of Ramsey & Washington Counties

450 Syndicate Street North
Saint Paul, MN 55104
651-645-6470
www.caprw.org



Community **Action**

Community Action partners with people to overcome poverty through service, education and transformation.

Programs include:

- Utility bill assistance, home energy audits, & weatherization services
- Head Start & Early Head Start
- A variety of programs that help families reach economic stability and amplify their voices as community members

2021

WaterWorks



WaterWorks is a Saint Paul Regional Water Services initiative to assist low-income customers with water and sewer costs.

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Community **Action**



1900 Rice Street
Saint Paul, MN 55113
www.stpaul.gov/water
651-266-6350